

Terms, Conditions and Competition rules for the 2025 Trellidor **“SPIN & WIN with TRELLIDOR”** Trade Show Activation Competition.

**This competition is organised by Trellidor (Pty) Ltd, their subsidiaries and business partners, associates, advertising or promotion agencies, or staff members of participating outlets (the “Promoter”).**

The name of the promotion is **“SPIN & WIN with TRELLIDOR”**.

The promotion commences **17 March 2025 - 18 March 2025**.

### Participants

- Any person participating in this promotion (“Competition”) does so on acceptance of these terms and conditions (“Terms and Conditions”).
- By entering the **SPIN & WIN with TRELLIDOR** Competition, all participants and winners agree to be bound by these rules as interpreted by **Trellidor (Pty) Ltd**, whose decision regarding any dispute will be final and binding. **Trellidor (Pty) Ltd** reserves the right at any time without notice to amend, modify or change these rules, and to postpone, suspend or cancel this Competition and any prize (which has not yet been subject to a draw), or any aspect thereof, without notice at any time, for any reason which **Trellidor (Pty) Ltd** reasonably deem necessary.
- The Competition will run from **17 - 18 March 2025** after which date the Competition will automatically lapse and no further entries will be accepted.
- This Competition is open to all residents or citizens of South Africa over the age of eighteen (18). However, the following persons are not eligible to enter: directors; members; business partners; employees; sales agents; advertising agency staff; advisors; or consultants of **Trellidor (Pty) Ltd**, its associated companies, service providers and the immediate family members of these persons (including their spouses, life partners, parents, children, brothers and sisters) and any other person who is controlled directly or indirectly by **Trellidor (Pty) Ltd**, as well as the associated companies of entities or persons mentioned in this paragraph, including holding companies and subsidiaries, their employees, agents, subsidiaries and consultants.

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### Promotion

- To enter, participants must complete the online registration form and agree to receive Trellidor Marketing communication.
- The participant will have an opportunity to ‘spin’ the virtual wheel and stand a chance to win an instant prize or discount.
- Not all ‘spins’ will result in an instant prize.
- Their name will then be automatically entered into the grand prize lucky draw for R10 000 worth of Trellidor Product (including installation and vat).
- Only one entry per property will be permitted.

### Prize

- Instant prizes include branded promotional Trellidor items or product discounts.
- The Grand Prize draw will be for R10 000 worth of Trellidor Product. The value includes product, installation, and VAT. Any amount over the value of the prize will be for the customers’ account and will be invoiced.
- The Prize winners will be randomly selected and will be audited by a third party entity.
- The Prize is non-refundable, non-exchangeable and non-transferable.
- Prizes cannot be exchanged for an alternative prize and no negotiations will be entered into.
- The prize winner will be notified telephonically. A **Trellicor (Pty) Ltd** representative will attempt to call the potential prize winner up to 3 times on 3 different days, where after the prize will be considered forfeited and will be subject to a re-draw.
- At the time of the telephone call, the potential prize winner may be required to answer several questions about his / her eligibility. If a potential prize winner does not meet the eligibility requirements, the prize will be forfeited and subject to a re-draw.
- On conclusion of the call, the potential prize winner may be required to provide his / her banking details, a copy of his / her South African ID book and proof of banking to a representative from **Trellicor (Pty) Ltd**. The potential prize winner is not an actual winner until his / her submission is validated and his / her documents are completed and submitted to **Trellicor (Pty) Ltd**.
- To obtain the name of the prize winner (available 2 weeks after and until 4 weeks from

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draw date), send an email to [enquiries@trellidor.co.za](mailto:enquiries@trellidor.co.za) or call +27 31 508 0800 or visit [www.trellidor.co.za](http://www.trellidor.co.za)

- No substitution or assignment of prize is permitted, but the organizers of the Competition reserve the right to substitute the prize with one of comparable value if required.
- By accepting the prize, the winner agrees to participate in a photo- and video-shoot and consents for their name and image to be used on the Trellidor social media and other advertising platforms for a period of not more than twelve (12) months after the end of the campaign.
- The decision of the management of the Promoter will be final and binding and there will be no recourse against the Promoter and their subsidiaries and business partners, associates, advertising or promotion agencies, or staff members of the participating outlets.
- There will be no exception to these terms and conditions under any circumstances.

### General

- The Promoter reserves the right, at any time, without notice, to amend, modify, or change these rules, and to postpone, suspend or cancel the Promotion or any aspect thereof, without notice at any time, for any reason which the Promoter reasonably deems necessary.
- Should any dispute arise in relation to the interpretation of the promotion rules, the Promoter’s decision shall be final, and no correspondence shall be entered into.
- Upon entering this competition, the entrant agrees to receive marketing information, updates, special offers, etc., from the Promoter until such time as the entrant decides to opt out of receiving such material.
- If required by the Minister for Trade and Industry, the Consumer Protection Commission or for whatever other reason, the Promoters shall have the right to terminate this promotional competition with immediate effect and without notice of such termination. In such event, all entrants hereby waive any rights, which they may have against the Promoters and hereby acknowledge that they will have no recourse

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or claim of any nature whatsoever against the Promoters, their directors, members, partners, employees, sponsors, agents, or consultants.

- The Promoter reserves the right to disqualify any participant from the competition if foul play is suspected, with immediate effect. The Promoter’s decision on this matter is final, and no correspondence on this matter will be entertained.
- The Promoter, its affiliates and /or associated companies assume no liability whatsoever for any direct or indirect loss or damage arising from an entrant’s participation in this promotional competition or for any loss or damage, howsoever arising.
- The Promoter is not liable for any technical failure that may result in an entry not being successfully submitted.
- The Promoter, their subsidiaries and business partners, associates, advertising or promotion agencies, or staff members of the participating outlets reserves the right to substitute the prize with other prizes of similar commercial value.
- Any Prize accepted by a winner is at his / her own risk and the Promoter is not liable, at any time, for any defect in the Prize.
- The Promoter may require purchasers to complete and submit an information disclosure agreement and indemnification to enable the Promoter to ensure compliance with these Rules and the Consumer Protection Act 68 of 2008.
- By accepting the Prize, the winners consent for the Promoter and its agents to publish their names and photographs in any advertising, promotional, print, point of sale, social media, or public relations material, the nature and manner of such releases to be determined within the sole discretion of the Promoter.
- The Promoter undertakes not to disclose any of the potential Prize winner’s personal information, other than for the declared purpose.
- Entrants to the competition are responsible for providing their correct personal details, and the Promoter will not be held liable should these details be incorrectly submitted.
- All entrants, by entering this competition, agree to be bound by these terms and conditions.
- The Prize is not transferable.
- The Promoter reserves the following rights:

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- The right to substitute the prize with other prizes of similar commercial value.
- The right to alter the dates of the competition commence- and end-date.
- The promotion ends at 18:00 on 18 March 2025; no further entries or communication will be entertained after this period.

### Exclusions of liability and indemnity

- Nothing in these Terms and Conditions is intended to, or must be understood to, unlawfully restrict, limit or avoid any rights or obligations, as the case may be, created for either the participant or the Promoter in terms of the Consumer Protection Act, 68 of 2008 ("CPA"), if applicable.
- Qualifying participants hereby consent to and undertake to expeditiously do all things necessary to enable the Promoter to comply with their obligations under the CPA (where applicable) including, but not limited to providing and the use of such personal information as may be required in order to facilitate handing over the prize.
- By entering the Promotion and /or accepting any prize, the participants hereby indemnify, release and hold harmless the Promoter including its subsidiaries, holding companies and affiliates and their directors, employees, agents, suppliers and contractors from and against any actions, claims and/or liability for injury, loss, damage, expense, claims and/or damages of any kind resulting in whole or in part, directly or indirectly, from participation in the Promotion, and/or the use, acceptance or possession of a prize, and/or participation (or non-participation) in a prize-related activity.
- Without limiting any other exclusion provided for in these Terms and Conditions, the Promoter will not be held liable for any harm or consequential loss as a result of use of the prize.